

# *class bookings* RULES



G · FITNESS  
FRESHWATER

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**TO KEEP THINGS FAIR FOR ALL MEMBERS, PLEASE BE AWARE OF THE FOLLOWING CLASS BOOKINGS POLICIES:**

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- The bookings system releases classes 7 days in advance at their start time. To avoid missing out please ensure you have a booking.
- Class bookings are Limited to 1 per day or 7 classes per week.
- Members can still attend a 2nd class without a booking if there is a spot available on the day. Please ask the instructor or reception first and wait until all booked members have entered. If there is space Fitness Passport members can attend classes but must wait until all booked members have entered the class.
- No Shows/Late Cancellations – To be fair to other members you **MUST** cancel your booking more than 2 hours before the class start time to avoid a \$7.50 penalty fee applied to your account. This applies to **ALL** classes especially during government class size restrictions.
- If you are promoted from the waitlist to a class you will receive an SMS or email notification. If you can't attend, please ensure you cancel to allow others access. Waitlisted classes count as a class but **DO NOT** incur a penalty for a no show or late cancellation.
- Please assist your fellow gym community by **ONLY** booking classes you are committed to attending.
- Towels are required in all classes.
- If you arrive late by more than 2 minutes your spot may be given to a waitlisted member.
- Reformer socks must be worn in **ALL** Reformer classes and towels used.

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***We thank members for their patience and assistance in ensuring fair access to classes for all members.***